The scheme being open-ended no last date for making applications has been prescribed but the conversion at rates mentioned above are applicable to completed application with requisite payment submitted upto 31-3-1994.

Days fixed for Public dealings in D.D.A. Vikas Sadan, Delhi

637. SHRI CHATURANAN MISHRA: Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether two days in a week i.e. Monday and Thursday have been fixed for public dealings in the Head Office of DDA at Vikas Sadan;

(b) if so, the number of visitors who come on these days on an average;

(c) whether Government's attention has been drawn to a report published in 'Hindustan Times' of 7th April, 1993 regarding the behaviour and attitude of employees of DDA towards public; and

(d) the steps taken to see that visits of people are minimised and grievances are attended to promptly?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON): (a) Yes, Sir.

(b) DDA has intimated that no such record has been maintained.

(c) Yes, Sir.

(d) DDA has reported that the following steps have been taken to minimise the visits of people and to attend to their grievances;

1. A grievance Cell has been opened to monitor redressal of grievances.

2. Regular public hearings are conducted at the level of senior officers and the grievances of public are sorted out.

3. A separate counter at the Ground Foor, 'D' Block, Vikas Sadan is functioning to provide information to the public.

4. Allotments are made by draw of lots through computer and wide publicity is given from time to time about the draws.

5. Special drives have been conducted by DDA to clear mutation and conversion cases.

6. Lok Adalats to clear the mutation and conversion cases on the spot have also been conducted by DDA where large number of cases have been finalised on the spot

7. The policy relating to allotment to flats has been streamlined.

Up keep and maintenance of Government accommodation

638. SHRI RAMJI LAL: Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) what facilities are provided to keep hygienic conditions in Government accommodation;

(b) whether the matter has been examined by Government with a view to contain spread of diseases, insects and germs by sewerage water in the quarters/flats;

(c) the number of complaints received by the CPWD against improper maintenance of quarters during the year 1993;

(d) whether Government have taken necessary action in this regard; and

(e) if not, the action taken by Government against the responsible officials so far?